

## State Agency

### Business Context

The State Agency's Program Management Office (PMO) Director within the Information Technology department identified several key needs for the Information Technology function with respect to the PMO. First, they needed a common structure for project work and second, a central place to organize all project related information and communication.

The Agency was already using the TenStep™ project management process, but desired automated support.

### Application of cordin8

cordin8 technologies worked with the PMO team and configured the solution to fit their business. The configuration included embedding their project proposal form for the PMO Dashboard.

Project teams use the pre-configured project notebooks containing the TenStep™ project management process, which includes forms for the project charter, issues, risks, scope changes, status reports, and more.

The PMO uses cordin8 to analyze information and provide summary reports and charts to their business units regarding the status of all projects being undertaken by the Information Technology function.

### Results

With cordin8, this state agency now has a common structure for all project work as well as all of the information stored and accessible in one place.

"We are getting a lot of project information into cordin8. For our IT Project Committee meeting, the Executive Dashboard report from cordin8 is our guiding document. " – *Director, PMO, State Agency*